

Terms of Service

RULES

1. Copyright

- Unless explicitly stated otherwise, **all artwork is for non-commercial use exclusively.**
- Redistribution of the artwork for **promotion, merchandise, or resale is prohibited** unless stated otherwise.
 - Commercial use may be discussed, and will follow a different payment plan than non-commercial works.
- Please DO NOT alter any commissioned artwork significantly. **Tracing/recoloring/repurposing the image is prohibited** without permission.
- The client may repost artwork on social media or other websites, but **the client may not claim ownership/creation of the artwork.** Instances of shared artwork must link back to one of these pages:
 - <https://www.firestuart.com/>
 - <https://twitter.com/firestuart>
 - <https://www.instagram.com/firestuart/>
 - <https://www.tiktok.com/@firestuart>
 - OR: Tag @firestuart on Twitter/Instagram/TikTok
- I hold the right to share the artwork on my social media and portfolio site, unless requested otherwise by the client.
- **Artwork may NOT be used for the following purposes under any circumstances:**
 - NFT or Crypto trading
 - AI image generation
 - Explicit / NSFW content

2. Payment

- All payments must be processed through **PayPal** or **Zelle**. Payment information will be provided at the beginning of the work process, or after a sketch is completed.

- Payment must be provided **within 3 days** (72 hrs) unless communicated otherwise. If I do not receive a response within the allotted time, the commission will be canceled, and any assets created may be repurposed after.
- Refunds are allowed **until the base sketch is completed**. After which, a 75% refund is allowed. If any processes past the sketch phase (line, color, shade, etc) are completed, **NO refunds may be processed**.
- If a refund is requested, the client **may not use the artwork** unless stated otherwise.
- **I reserve the right to cancel a commission at any point, for any reason.** If I should choose to do so, the client may request a refund. A full refund is not guaranteed.

3. Communication / WIPs

- **The client must provide an avenue to communicate during the drawing process.**
 - The preferred platform of communication is **Discord**, however, the client may request alternative options.
 - The client may contact me on Discord (Firestia#0468), through email (firestiaart@gmail.com), or through social media DMs at any point for questions.
- **The client must be prepared to give feedback on WIP work during the creation process.**
 - The client should expect to receive a message once I am ready to begin the commission, and another message to confirm the sketch composition before rendering may begin.
 - If the client does not respond within 3 days (72 hrs) of a message, I will put their commission on hold, and reserve the right to cancel at any time. A client on hold may be moved to the bottom of my priority list, and will then wait for higher priority commissions to be completed before resuming progress.
- **The client is free to message regarding questions**, but is advised not to request updates frequently.
 - I will provide updates as they come. Requesting information will not make the work move any faster.
 - If the client has concerns about deadlines, they may reach out in regards to ensuring priority. It is requested that the client provide any deadlines when

submitting a commission request, as I cannot guarantee my availability for rush work at any given time.

- **I reserve the right to cancel a commission over any communication deemed inappropriate or uncomfortable.**
- **The estimated wait time for a commission may be 6+ months at any given point.** By agreeing to the commission waitlist, **the client must be prepared to wait an indefinite amount of time** before I am ready to begin their work.
 - It is expected of the client to be patient as I move towards working on their piece, and they must understand that I am not always able to be working consistently.
 - You may check my [Trello board](#) at any point to see current waitlist progress.
 - Once payment is completed and a client's commission started, the client can expect between a day and 2 weeks until their work is completed, unless the commission requires an unusual amount of work (ex. Multiple characters / group pieces).

By requesting a commission, the client agrees to have read these rules thoroughly. If any of these rules are broken, the commission may be canceled, and the client blacklisted from further work.

If you have read all of this, please write "YES TIGER" in the password section of the Google form!